

How To Read Your Bill

Who Do I Call If I Have Questions?

Call Big Bend Electric Cooperative at the phone numbers indicated or stop by our office.

Account Information

This is the detail of service for your location. All meters, service dates, readings and usage are shown in this area.

Did Big Bend Electric Co-op Receive My Last Payment?


This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, call or stop by our office.

How Do I Make My Payment?

Be sure to return the bottom portion of the bill with your payment.

1. Mail your payment in the return envelope provided **OR**
2. Pay in person at our Big Bend Electric Cooperative office. **OR**
3. Pay-By-Phone at: 844-255-3682 **OR**
4. Pay online using SmartHub. Sign up at www.bbec.org **OR**
5. Sign up for auto-pay by calling 866-844-2363 or online using SmartHub.


YYNN



Big Bend Electric Cooperative Inc.
P.O. Box 348
Ritzville, WA 99169-0348

VISIT OUR WEBSITE - www.bbec.org
SIGN UP FOR AUTO-PAY at www.bbec.org or call our office.
Office Hours: 7:00 A.M. - 5:30 P.M. PST Monday - Thursday
(509) 659-1700
Toll Free - (866) 844-2363
Pay By Phone 24/7 - (844) 255-3682

870 1 AV 0.375 5 870
JOHN DOE C-3 P-3
123 ANY ST
ANYTOWN WA 99999-9999






Account Number: 123456789

Meter No.	Read Dates From To	Days	Readings Previous Present	Meter Multiplier	kWh Usage	Service Address	Billing Date
12345	07/25/2018 08/23/2018	29	141287 145275	1	3988	T/WIDE MOBILE	08/29/2018

Activity Since Last Bill		Current Bill Information	
Previous Balance	280.00	Electric Usage	256.00
Late Payment Charge	5.00	Service Availability Fee	22.00
Payment Received - Thank You	-285.00	Caring Neighbors	0.97
Balance Prior to Billing	0.00	Total Current Charges	279.00
*** IT'S THAT TIME OF YEAR AGAIN. SCHOOL IS BACK IN SESSION. PLEASE DRIVE CAREFULLY IN SCHOOL AND RESIDENTIAL ZONES WHERE YOUNG PEOPLE ARE ACTIVE. SAFE DRIVING WILL SAVE YOUNG LIVES.		CURRENT CHARGES DUE 279.00	
*** ARE YOU CONCERNED ABOUT YOUR BILL OR PAYMENT ARRIVING ON TIME? SIGN UP FOR OUR AUTOMATIC PAYMENT PROGRAM. THE AUTOMATIC PAYMENT PROGRAM DEDUCTS YOUR MONTHLY ELECTRIC BILL DIRECTLY FROM YOUR CHECKING ACCOUNT ON THE DUE DATE EACH MONTH.		TOTAL AMOUNT DUE 09/20/18 279.00	


PLEASE RETAIN TOP PORTION FOR YOUR RECORDS AND DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

PAYMENT OPTIONS AVAILABLE 24/7
Pay By Phone: 844-255-3682
Online: www.bbec.org

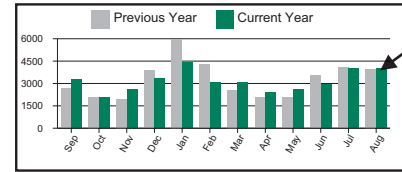




JOHN DOE
123 ANY ST
ANYTOWN WA 99999-9999

Big Bend Electric Cooperative, Inc. 1
P.O. Box 348
Ritzville, WA 99169-0348



510360123456789000027900000028400082920183



COMPARISONS	DAYS	KWH	AVG TEMP
Current Month	29	3988	77
Previous Month	31	4014	75
Same Month Last Year	30	3962	77

Reading Date From 07/25/2018 Reading Date To 08/23/2018
Avg Cost Per Day: \$9.62

KWH History.

The graph and table below show the last 12 months of usage compared to the same time last year.

What Have I Been Billed?

A detailed list of charges for the current bill will be shown for your information. The service availability fee is the monthly minimum charge.

Information and messages

Issues pertaining to you and your cooperative will be found in this area.

What Do I Owe and When Is It Due?

The current charges, past due charges and total amount due will show in these areas with the due date(s).

Group Billing

If you receive invoice group billing statements and would like more information on how to read your bill please contact our office.

Cómo leer su factura

¿A quién llamo si tengo preguntas?

Llame a Big Bend Electric Cooperative a los números de teléfono indicados o visítenos en nuestra oficina.

Información de la cuenta

Estos son los detalles del servicio para su ubicación. En esta área se muestran todos los medidores, las fechas de servicio, las lecturas del medidor y el consumo.

¿Recibió Big Bend Electric Co-op mi último pago?


Esta sección muestra la actividad total desde su última factura, terminando con su saldo pendiente, si lo hubiera. Si parte de esta información no coincide con sus registros, llámenos o visítenos en nuestra oficina.

¿Cómo realizo mi pago?

Asegúrese de devolver la parte inferior de la factura con su pago.

1. Envíe su pago por correo postal en el sobre proporcionado **O**
2. Pague en persona en nuestra oficina de Big Bend Electric Cooperative **O**
3. Pague por teléfono al: 844-255-3682 **O**
4. Pague en línea con SmartHub. Inscríbese en www.bbec.org **O**
5. Inscríbese en pagos automáticos al llamar al 866-844-2363 o en línea con SmartHub.


YYNN



Big Bend Electric Cooperative Inc.
P.O. Box 348
Ritzville, WA 99169-0348

VISIT OUR WEBSITE - www.bbec.org
SIGN UP FOR AUTO-PAY at www.bbec.org or call our office.
Office Hours: 7:00 A.M. - 5:30 P.M. PST Monday - Thursday
(509) 659-1700
Toll Free - (866) 844-2363
Pay By Phone 24/7 - (844) 255-3682

870 1 AV 0.375 5 870
JOHN DOE C-3 P-3
123 ANY ST
ANYTOWN WA 99999-9999






Account Number: 123456789

Meter No.	Read Dates From To	Days	Readings Previous Present	Meter Multiplier	kWh Usage	Service Address	Billing Date
12345	07/25/2018 08/23/2018	29	141287 145275	1	3988	T/WIDE MOBILE	08/29/2018

Activity Since Last Bill		Current Bill Information	
Previous Balance	280.00	Electric Usage	256.03
Late Payment Charge	5.00	Service Availability Fee	22.00
Payment Received - Thank You	-285.00	Caring Neighbors	0.97
Balance Prior to Billing	0.00	Total Current Charges	279.00
*** IT'S THAT TIME OF YEAR AGAIN. SCHOOL IS BACK IN SESSION. PLEASE DRIVE CAREFULLY IN SCHOOL AND RESIDENTIAL ZONES WHERE YOUNG PEOPLE ARE ACTIVE. SAFE DRIVING WILL SAVE YOUNG LIVES.		CURRENT CHARGES DUE 279.00	
*** ARE YOU CONCERNED ABOUT YOUR BILL OR PAYMENT ARRIVING ON TIME? SIGN UP FOR OUR AUTOMATIC PAYMENT PROGRAM. THE AUTOMATIC PAYMENT PROGRAM DEDUCTS YOUR MONTHLY ELECTRIC BILL DIRECTLY FROM YOUR CHECKING ACCOUNT ON THE DUE DATE EACH MONTH.		TOTAL AMOUNT DUE 09/20/18 279.00	



PLEASE RETAIN TOP PORTION FOR YOUR RECORDS AND DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

PAYMENT OPTIONS AVAILABLE 24/7
Pay By Phone: 844-255-3682
Online: www.bbec.org

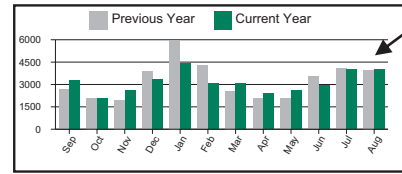




JOHN DOE
123 ANY ST
ANYTOWN WA 99999-9999

Big Bend Electric Cooperative, Inc. 1
P.O. Box 348
Ritzville, WA 99169-0348

51036012345678900002790000028400082920183



COMPARISONS	DAYS	KWH	AVG TEMP
Current Month	29	3988	77
Previous Month	31	4014	75
Same Month Last Year	30	3962	77

Avg Cost Per Day: \$9.62

Historial de KWH

La gráfica y el cuadro abajo muestran los últimos 12 meses de consumo en comparación con el mismo período el año pasado.

¿Qué se me está cobrando?

Para su información, se le mostrará una lista detallada de cargos para la factura actual. La tarifa por disponibilidad de servicio (*service availability fee*) es el cargo mínimo mensual.

Información y mensajes

En esta área encontrará asuntos pertinentes para usted y su cooperativa.

¿Cuánto debo y cuál es la fecha límite de pago?

En estas áreas se mostrarán los cargos actuales, los cargos pasados vencidos y la cantidad total que se debe pagar, junto con la(s) fecha(s) límite de pago.

Facturación para grupos

Si recibe estados de cuenta de facturación para grupos y le gustaría obtener más información sobre cómo leer su factura, contacte al personal de nuestra oficina.